

VICTORIA CARPETS®

Established 1895



BY APPOINTMENT TO
HER MAJESTY THE QUEEN
CARPET MANUFACTURERS
VICTORIA CARPETS
KIDDERMINSTER

LUXURIA

Velvet

Care Guide

WWW.VICTORIACARPETS.COM

Thank you

Thank you for selecting Victoria Carpets and our Luxuria Velvet range. With such a beautiful product, we know you will want to keep your carpet looking as good as the day it was installed, therefore this will be the perfect guide in how to do so.

Maintenance

Wipe your feet

Dirt and dust build up is one of the most common reasons why your carpet could start to show signs of premature wear. In order to prevent this, we highly recommend doormats are used which will absorb most of the dirt and moisture you will naturally bring inside your home on a daily basis.

Vacuuming

We also recommend that regular and thorough vacuuming is undertaken at least 2 - 3 times a week and especially in high traffic areas. This is to stop any particles embedding into the pile and therefore leading to a build up.

A beater bar/brush should be used in order to help the carpet pile recover and resist flattening.

When using a suction vacuum, please note our guidance when it comes to choosing your appliance. Due to the tight construction of our Luxuria Velvet range, strong suction vacuums will restrict movement, therefore we recommend a vacuum with:

- A variation of suction levels
- A wattage of less than 700-Watts
- Adjustable height to ease gliding
- Larger wheels, especially to the front

Professional Cleaning

To ensure your carpets longevity and use, you may wish to employ a professional carpet cleaner. We would recommend that this carried out every 2 years, to keep your carpet looking its best. For Luxuria Velvet, **Spray Extraction** is the only method suitable and no other method should be used. Please ensure any professional carpet cleaner you employ has the right qualifications and knowledge with this method of cleaning.

Cleaning Guide

When mishaps occur, time is the most important factor. 90% of all spillages and stains can be easily removed with luke warm water and a clean white cloth, providing you act fast.

To remove stains:

- Always work from the outside of the stain inwards. This will stop the stain from spreading outwards.
- If there is any excess liquids, blot this up with a clean cloth. If there is any debris or dirt, carefully use a vacuum attachment.
- Apply luke warm water and dab dry. Be careful you do not over wet the area.
- For more stubborn stains, repeat the above process.
- Once you are happy with the appearance of the carpet, finally treat the area once again with clean water and blot dry. **Do not rub.**

If a stain removal agent is needed, please ensure the following instructions are followed:

- Ensure a patch test is carried out. We recommend an inconspicuous area is tested such as under furniture. A patch test should be given 24-48 hours to allow and observe any reactions.
- Follow the instructions detailed on the bottle.
- Spray the cleaning solution onto a clean dry cloth (do not spray directly onto the stain)
- Blot the area, working from the outside inwards.
- After using the cleaning solution, blot with luke warm water and thoroughly dry the area by dabbing with clean kitchen paper.
- Repeat the process if necessary.

Note - Do not rub or use a hairdryer as this can cause permanent damage to the carpets pile fibre.

Do not use household cleaners, detergents or salt. When the stain has set, cleaning agents can be used. A universal stain remover specifically for man-made fibres must be used.

Benefits of Luxuria *Velvet* carpets



Nylon 6.6

Luxuria Velvet is our only Nylon 6.6 range. 6.6 nylon fibres have a greater resilience to withstanding compressions.



20 Year Wear Warranty

As with all our ranges, we offer wear warranties to help you choose the perfect carpet for your needs. Luxuria comes with a 20 year wear warranty; the highest warranty we have.



Available in 4 and 5 metre widths

Being able to have the option of a 4 metre or a 5 metre can be the difference in whether you need a join/seam in your carpet.



Moth Proof

Luxuria is naturally moth proof as it is 100% Nylon 6.6. Moths are only attracted to wool fibres and will therefore not target your brand new carpet.



Two Ply Yarn

Twisted fibres are loosely spun together with another piece, which creates a two ply yarn.

Approved Retailer Details:



Did you know...

As well as Award Winning carpets, we also produce outstanding hard flooring options.

To find out more, visit www.MyVictoria.co.uk